

## ORRJO — Vendor Credentials

This document is a one-page reference for procurement, finance and compliance teams onboarding ORRJO as a supplier. Every field below is the public, registered record. For full policy detail see the Privacy Policy, Terms of Service and Acceptable Use Policy in this pack.

### Corporate identity

Legal name	<b>ORRJO Ltd</b>
Trading name	ORRJO
Companies House number	<b>13925853</b>
Jurisdiction of registration	England & Wales
Registered office	86-90 Paul Street, London EC2A 4NE, United Kingdom
VAT registration	<b>GB 406 990 969</b>
Founded	2022
Website	<a href="https://orrjo.com">https://orrjo.com</a>
Primary contact	hello@orrjo.com

### Data protection & compliance

UK GDPR	<b>Compliant</b> See Privacy Policy + Acceptable Use Policy.
EU GDPR	<b>Compliant</b> Standard Contractual Clauses used for any cross-border transfer.
PECR	<b>Compliant</b> All outbound contact runs on a verified, opt-in, or legitimate-interest basis.
CAN-SPAM Act (US)	<b>Compliant</b> Unsubscribe honoured on every email sequence.
CCPA (California)	<b>Compliant</b> Subject access and opt-out within 30 days.

Data controller / processor model	When running services on behalf of a client, ORRJO acts as a data processor under UK GDPR Article 28. The client remains the data controller.
Subject access response time	30 days from receipt of a valid request.
Prospect data retention	Length of the engagement plus a maximum of 24 months for legitimate-interest record-keeping. Deleted after.
Data sales to third parties	Never. See Acceptable Use Policy section 5.
AI tools and personal data	Client and prospect personal data is not used to train any third-party AI model. Named human accountable for every AI-generated output. See Acceptable Use Policy section 6.

## Operating reach

Headquartered	London, United Kingdom
Working across	15 countries including the UK, US, Ireland, Germany, Netherlands, France, UAE, Canada, Australia
Team size	30+ full-time
Insurance	Available on request Public liability and professional indemnity cover in place. Certificates available to procurement under NDA.

## Documents included in this pack

- **01 - ORRJO Vendor Credentials.pdf** (this document)
- **02 - ORRJO Privacy Policy.pdf** (rendered from orrjo.com/privacy-policy)
- **03 - ORRJO Terms of Service.pdf** (rendered from orrjo.com/terms-of-service)
- **04 - ORRJO Acceptable Use Policy.pdf** (rendered from orrjo.com/acceptable-use-policy)

## Items available on request (separate from this pack)

- Standard Data Processing Agreement (DPA), executed under UK GDPR Article 28
- Information security overview, including access control, vendor list, and incident response posture
- Public liability and professional indemnity insurance certificates
- Subcontractor list, where ORRJO uses third-party tooling that touches client data
- Signed NDA, if procurement requires one before any of the above is shared

Email [hello@orrjo.com](mailto:hello@orrjo.com) with the subject line "Procurement" and procurement will receive a response within 2 working days.

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